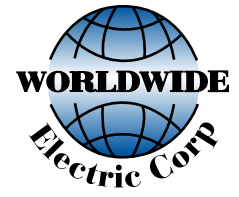


# WORLDWIDE ELECTRIC CORPORATION

## Warranty Policy



## Warranty Length

The warranty length for WorldWide Electric Motors is as follows:

### *FRACTIONAL HP MOTORS*

General Purpose Motors	Two (2) years from date of sale (invoice)
Stainless Steel / Washdown Duty Motors	One (1) year from date of sale (invoice)
Jet Pump Motors	Two (2) years from date of sale (invoice)
Resilient (Cradle) Base Motors	Two (2) years from date of sale (invoice)
Compressor Duty Motors	Two (2) years from date of sale (invoice)
Permanent Magnet DC Motors	One (1) year from date of sale (invoice)

### *EISA-COMPLIANT MOTORS*

Two (2) years from date of sale (invoice)

### *PREMIUM EFFICIENCY MOTORS*

Two (2) years from date of sale (invoice)

### *EXPLOSION PROOF MOTORS*

Two (2) years from date of sale (invoice)

### *ADVANCED DESIGN ROCK CRUSHER MOTORS*

Two (2) years from date of sale (invoice)

### *SHAKER SCREEN MOTORS*

Two (2) years from date of sale (invoice)

### *CLOSE-COUPLED PUMP MOTORS*

Two (2) years from date of sale (invoice)

### *OIL WELL PUMP MOTORS*

Two (2) years from date of sale (invoice)

### *VERTICAL HOLLOW SHAFT MOTORS*

One (1) year from date of sale (invoice)

### *MOTOR SLIDE BASES*

Three (3) years from date of sale (invoice)



# **WORLDWIDE ELECTRIC CORPORATION**

## **Warranty Policy**



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### **Procedure**

#### **ALL WORLDWIDE ELECTRIC MOTORS WITH THE EXCEPTION OF EXPLOSION PROOF MOTORS AND VERTICAL HOLLOW SHAFT MOTORS:**

1. Motors up to and including 40 HP are covered by our no-fault policy. If the motor has failed within the warranty period, the nameplate must be mailed to WorldWide Electric for credit (photo of nameplate required for stainless steel / washdown duty motors).
2. Motors 50 HP and above must be inspected by an authorized EASA service center or other approved motor shop for determination of cause of failure. Authorized EASA service centers are available inside and outside of the United States. Visit the EASA website at [www.easa.com](http://www.easa.com) to find the nearest authorized service center. These shops may also be able to assist with non-warranty service.
3. The service center must provide a written estimate for inspection and a purchase order must be issued by WorldWide Electric prior to the motor inspection.
4. If the failure is determined to be from a defect in material or workmanship when operated under normal conditions and in accordance with nameplate characteristic limits, WorldWide Electric shall either repair or replace the motor. The service center must provide a written estimate for repair and a purchase order must be issued by WorldWide Electric prior to the repair being performed.

#### **EXPLOSION PROOF MOTORS AND VERTICAL HOLLOW SHAFT MOTORS:**

1. Motors must be inspected by a UL certified / authorized EASA service center for determination of cause of failure. Authorized EASA service centers are available inside and outside of the United States. Visit the EASA website at [www.easa.com](http://www.easa.com) to find the nearest authorized service center. These shops may also be able to assist with non-warranty service.
2. The service center must provide a written estimate for inspection and a purchase order must be issued by WorldWide Electric prior to the motor inspection.
3. If the failure is determined to be from a defect in material or workmanship when operated under normal conditions and in accordance with nameplate characteristic limits, WorldWide Electric shall either repair or replace the motor. The service center must provide a written estimate for repair and a purchase order must be issued by WorldWide Electric prior to the repair being performed.

